



# CITY OF DONALD

10710 Main Street N.E. • PO Box 388 • Donald, OR 97020-0388

Phone 503-678-5543 • Fax 503-678-2750

[www.donaldoregon.gov](http://www.donaldoregon.gov)

Emergency pager for Water and Sewer: 503-301-6479

## UTILITY SERVICES

On July 1, 2024 an inflation adjustment for the cost to operate, replace and maintain the Water and Sewer treatment systems will take effect. The Donald City Council voted to adopt Resolution No. 588-24 increasing Water & Sewer rates based on the January 2024 CPI-U, Pacific-Size, Class B/C. The rate details can be found in the charts below.

### Reserve Fees

A Reserve Fee is collected each month and held for future maintenance, repairs or needed upgrades to the water and sewer systems of the City of Donald. The Donald City Council will expend these funds as a collective.

### Street and Stormwater Fees

In 2023 a monthly Street Fee of \$3 and Stormwater Fee of \$1 per month were established to help pay for street and stormwater system maintenance costs.

City of Donald <b>Water Service</b> Fees and Charges	July 1, 2023	Effective:
		<b>July 1, 2024</b>
<i>Base charge (monthly)</i>		
Residential/Commercial (first 1,000 gallons included)	\$ 50.09	<b>\$ 51.84</b>
Reserve Fund fee	\$ 3.00	<b>\$ 3.00</b>
Total monthly base charges	\$ 53.09	\$ 54.84
<i>Volume charge (\$/1,000 gallons)</i>	\$ 3.51	<b>\$ 3.63</b>

City of Donald <b>Sewer Service</b> Fees and Charges	July 1, 2023	Effective:
		<b>July 1, 2024</b>
<i>Residential</i>		
Sewer monthly charge	\$ 38.99	<b>\$ 40.35</b>
Reserve Fund fee	\$ 3.00	<b>\$ 3.00</b>
Total monthly base charges	\$ 41.99	\$ 43.35
<i>Commercial</i>		
Base charge (included 5,190 gallons)	\$ 38.99	<b>\$ 40.35</b>
Reserve Fund fee	\$ 3.00	<b>\$ 3.00</b>
Total monthly base charges	\$ 41.99	\$ 43.35
<i>Volume charge (\$/1,000 gallons)</i>	\$ 2.03	<b>\$ 2.10</b>

The new monthly minimum charge for utility services is **\$102.19**

## How is my utility bill calculated?

Here is an *example* of a typical single-family residential bill with a water consumption of 5,000 gallons.

### WATER:

Base Rate: \$51.84 (includes 1,000 gallons)  
Consumption Rate: + \$14.52 (4 x \$3.63 per 1,000 gallons)  
Water Reserve Fee: + \$ 3.00  
Water Subtotal: \$69.36

### SEWER:

Base Rate: \$40.35  
Sewer Reserve Fee: + \$ 3.00  
Sewer Subtotal: \$43.35

STREET: \$3.00

STORMWATER: \$1.00

Bill Total (using 5,000 gallons of water): \$116.71

## Utility Bill Procedure

- Bills are processed and mailed during last week of the month.
- Payment is due by the 15<sup>th</sup>.
- On the 16<sup>th</sup> of the month a 48-hour Delinquency Notice (Red-Tag) is issued for accounts with a balance 45 days past due; a delinquency notice fee is charged at that time.
- Once water has been disconnected for non-payment, a Disconnection/Reconnection Fee plus the account balance must be paid in full to have service restored.
- Late fees are processed on the morning of the 21<sup>st</sup> for accounts that have an outstanding balance.
- If an NSF notice is received, a Returned Check Fee will be applied to the account and payment by check will no longer be accepted for a period of 6 months.

## Water and Sewer Fees – per Council Resolution 588-24

- New Account Fee \$50.00
- Late Fee \$ 5.00
- Delinquency Notice (Red-Tag) Fee \$20.00
- Disconnection/Reconnection Fee \$35.00
- Transfer Account to Landlord \$20.00
- Return Check Fee \$40.00

## Miscellaneous Utility Information

All water meters in Donald are equipped with backflow devices which are tested yearly by an outside agency. The cost of the backflow testing is paid for through the collection of water bills.

All properties in Donald are equipped with a septic tank. A control box with an alarm is located on your property. If the alarm sounds, call the Public Works Emergency pager; this number is available 24 hours a day, 7 days a week.