



CITY OF DONALD

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www.donaldoregon.gov

Emergency pager for Water and Sewer: 503-301-6479

WATER AND SEWER SERVICES

Effective January 1, 2023

The new monthly minimum charge for water and sewer is \$92.40

In November 2022, Donovan Enterprises, Inc. was contracted to reevaluate the Water & Sewer Rate Study conducted in 2021. The evaluation determined the need for an increase in Water & Sewer rates to keep up with unprecedented inflation costs for providing Water & Sewer services. The Donald City Council voted to adopt Resolution No. 566-22, increasing Water & Sewer rates. Rate increases are detailed in the charts below. The full rate study is available on the City's website at www.DonaldOregon.gov.

Reserve Funds

A Reserve Fee is collected each month and held for future maintenance, repairs or needed upgrades to the water and sewer systems of the City of Donald. The Donald City Council will expend these funds as a collective.

City of Donald Water Service Fees and Charges	Current	Effective:	
		January 1, 2023	July 1, 2023
<i>Base charge (monthly)</i>			
Residential/Commercial (first 1,000 gallons included)	\$ 46.72	\$ 48.37	\$ 50.09
Reserve Fund fee	\$ 3.00	\$ 3.00	\$ 3.00
Total monthly base charges	\$ 49.72	\$ 51.37	\$ 53.09
<i>Volume charge (\$/1,000 gallons)</i>	\$ 3.27	\$ 3.39	\$ 3.51

City of Donald Sewer Service Fees and Charges	Current	Effective:	
		January 1, 2023	July 1, 2023
<i>Residential</i>			
Sewer monthly bill	\$ 37.10	\$ 38.03	\$ 38.99
Reserve Fund fee	\$ 3.00	\$ 3.00	\$ 3.00
Total monthly base charges	\$ 40.10	\$ 41.03	\$ 41.99
<i>Commercial</i>			
Base charge (included 5,190 gallons)	\$ 37.10	\$ 38.03	\$ 38.99
Reserve Fund fee	\$ 3.00	\$ 3.00	\$ 3.00
Total monthly base charges	\$ 40.10	\$ 41.03	\$ 41.99
<i>Volume charge (\$/1,000 gallons)</i>	\$ 1.93	\$ 1.98	\$ 2.03

How is my utility bill calculated?

Here is an *example* of a typical single-family residential bill with a water consumption of 5,000 gallons.

WATER:		SEWER:	
Base Rate:	\$48.37 (includes 1,000 gallons)	Base Rate:	\$38.03
Consumption Rate:	+13.56 (4 x \$3.39 per 1,000 gallons)	Sewer Reserve Fee:	+ <u>3.00</u>
Water Reserve Fee:	+ <u>3.00</u>	Sewer Subtotal:	\$41.03
Water Subtotal:	\$64.93		

Bill Total (*using 5,000 gallons of water*): \$105.96

Utility Bill Procedure

- Bills are processed and mailed during last week of the month
- Payment is due by the 15th
- Late fees are processed on the morning of the 21st for accounts that have a balance due
- On the 16th of the month a 48-hour Shut Off door tag is issued for a balance 45 days past due; a delinquency notice fee is charged at that time
- Once disconnected, a reconnect fee plus the account balance must be paid to have service restored
- If an NSF notice is received, payment by check will no longer be accepted for a period of 6 months

Water and Sewer Fees – per Council Resolution 528-21

- New account fee \$50.00
- Late Fee \$ 5.00
- Delinquency Notice (Red-Tag) Fee \$20.00
- Disconnection/Reconnection Fee \$35.00
- After hours disconnect/reconnect fee \$75.00
- Transfer account to landlord \$20.00
- Return Check Fee \$40.00

Miscellaneous Utility Information

All water meters in Donald are equipped with backflow devices which are tested yearly by an outside agency. The cost of the backflow testing is paid for through the collection of water bills.

All properties in Donald are equipped with a septic tank. A control box with an alarm is located on your property. If the alarm sounds, call the Public Works Emergency pager; this number is available 24 hours a day, 7 days a week.