



**Utility Services**

As of October 26, 2022

**Water & Sewer Rates**

On July 1, 2022 the water and sewer rates increased by 3.3%; this was in-lieu of the annual Consumer Price Index (CPI) increase. These amounts are based on the results of a Water & Sewer Rate Study conducted by Donovan Enterprises, which was completed on April 1, 2021 and expires on June 30, 2026.

**Reserve Fees**

A Reserve Fee is collected each month and held for future maintenance, repairs, or needed upgrades to the City of Donald’s Water & Sewer Systems. The Donald City Council expends these funds as a collective.

**Street & Stormwater Fees**

In September 2022, the Donald City Council adopted Resolutions establishing a \$3.00 monthly Street Maintenance Fee and \$1.00 monthly Stormwater Maintenance Fee in order to help fund needed repairs, maintenance and inflationary costs associated with providing safe and reliable infrastructure for the City.

**Monthly minimum Charge for Donald’s Utility Services: \$93.82**

City of Donald <b>Water Service</b> Fees and Charges	Effective July 1					
	2021	2022	2023	2024	2025	2026
Base Charge (Monthly)						
Residential/Commercial (Includes first 1,000 gal.)	\$44.80	\$46.72	\$48.66	\$50.70	\$52.80	\$54.90
Reserve Fund Fee	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
<b>Total Monthly Base Charges</b>	\$47.80	\$49.72	\$51.66	\$53.70	\$55.80	\$57.97
Volume Charge (\$ per 1,000 gal.)	\$3.29	\$3.27	\$3.26	\$3.24	\$3.22	\$3.20

City of Donald <b>Sewer Service</b> Fees and Charges	Effective July 1					
	2021	2022	2023	2024	2025	2026
<b>Residential:</b>						
Sewer Monthly Bill	\$35.93	\$37.10	\$38.30	\$39.54	\$40.81	\$42.13
Reserve Fund Fee	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
<b>Total Monthly Base Charges</b>	\$38.93	\$40.10	\$41.30	\$42.54	\$43.81	\$45.13
<b>Commercial:</b>						
Base Charges (Includes 5,190 gal.)	\$35.93	\$37.10	\$38.30	\$39.54	\$40.81	\$42.13
Reserve Fund Fee	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
<b>Total Monthly Base Charges</b>	\$38.93	\$40.10	\$41.30	\$42.54	\$43.81	\$45.13
Volume Charge (\$ per 1,000 gal.)	\$1.86	\$1.93	\$2.00	\$2.06	\$2.13	\$2.20

## How is my Utility Bill calculated?

Here is an **example** of a typical single-family residential bill with a water consumption of 5,000 gallons.

### WATER:

Base Rate:	+ \$46.72 (includes 1,000 gal.)
Consumption Rate:	+ \$13.08 (4x \$3.27 per 1,000 gal.)
Water Reserve Fee:	<u>+ \$ 3.00</u>
Water Subtotal:	\$62.80

### SEWER:

Base Rate:	+ \$46.72
Sewer Reserve Fee	<u>+ \$ 3.00</u>
Sewer Subtotal:	\$40.10

**STREET FEE:** \$ 3.00

**STORMWATER FEE:** \$ 1.00

### EXAMPLE UTILITY BILL TOTAL:

(using 5,000 gallons of water)

Water \$62.80 + Sewer: \$40.10 + Street: + \$ 3.00 + Stormwater: \$ 1.00 = **\$106.90**

## Utility Bill Procedure

- Utility bills are processed and mailed during the last week of the month.
- Payment is due by the 15<sup>th</sup>.
- Red-Tags (48hr. Shut-Off Notice) are processed on the 16<sup>th</sup> for accounts delinquent by 45 days; a Red-Tag Fee is charged at that time.
- Once disconnected for non-payment, the account balance plus a reconnection fee must be paid before service will be restored.
- Late fees are processed at 8:00am on the morning of the 21<sup>st</sup> for delinquent accounts.
- If a nonsufficient funds (NSF) notice is received, check payments will not be accepted on the account for 6 months; a Returned Check Fee is charged.

## Water and Sewer Fees - per Council Resolution No. 552-22

- New Account Setup Fee \$50.00
- Late Fee \$ 5.00
- Red-Tag \$20.00
- Disconnection/Reconnection Fee \$35.00
- After-Hours Disconnection/Reconnection Fee \$75.00
- Account Transfer to Landlord \$20.00
- Returned Check Fee \$40.00

## Utility Information

All water meters in Donald are equipped with backflow devices, which are tested yearly by an outside agency. The cost of the backflow testing is paid for through the collection of utility fees.

All properties in Donald are equipped with a septic tank. A control box with an alarm is located on your property. If the alarm sounds, call the Public Works Emergency Pager at 503-301-6479; this number is available 24 hours a day, 7 days a week.