



CITY OF DONALD

10710 Main Street N.E. • P.O. Box 388 • Donald, OR 97020-0388

Phone 503-678-5543 • Fax 503-678-2750

www.donaldoregon.gov

Emergency pager for Water and Sewer: 503-301-6479

WATER AND SEWER SERVICES

As of July 1, 2022

Water and Sewer Rates

On July 1, 2022 the water and sewer rates will increase by 3.3%; this will be in lieu of the annual Consumer Price Index (CPI) increase. These amounts are based on the results of a Water and Sewer Rate Study by Donovan Enterprises which was completed on April 1, 2021 and expires on June 30, 2026.

Reserve Funds

A Reserve Fee is collected each month and held for future maintenance, repairs or needed upgrades to the water and sewer systems of the City of Donald. The Donald City Council will expend these funds as a collective.

The new monthly minimum charge for water and sewer is \$89.82

City of Donald Water Service Fees and Charges	Effective July 1					
	2021	2022	2023	2024	2025	2026
<i>Base charge (monthly)</i>						
Residential/Commercial (first 1,000 gallons included)	\$ 44.80	\$ 46.72	\$ 48.66	\$ 50.70	\$ 52.80	\$ 54.9
Reserve fund fee	3.00	3.00	3.00	3.00	3.00	73.00
Total monthly base charges	\$ 47.80	\$ 49.72	\$ 51.66	\$ 53.70	\$ 55.80	\$ 57.97
<i>Volume charge (\$/1,000 gallons)</i>	\$ 3.29	\$ 3.27	\$ 3.26	\$ 3.24	\$ 3.22	\$ 3.20

City of Donald Sewer Service Fees and Charges	Effective July 1					
	2021	2022	2023	2024	2025	2026
<i>Residential:</i>						
Sewer monthly bill	\$ 35.93	\$ 37.10	\$ 38.30	\$ 39.54	\$ 40.81	\$ 42.13
Reserve fund fee	3.00	3.00	3.00	3.00	3.00	3.00
Total monthly base charges	\$ 38.93	\$ 40.10	\$ 41.30	\$ 42.54	\$ 43.81	\$ 45.13
<i>Commercial:</i>						
Base charge (included 5,190 gallons)	\$ 35.93	\$ 37.10	\$ 38.30	\$ 39.54	\$ 40.81	\$ 42.13
Reserve fund fee	3.00	3.00	3.00	3.00	3.00	3.00
Total monthly base charges	\$ 38.93	\$ 40.10	\$ 41.30	\$ 42.54	\$ 43.81	\$ 45.13
<i>Volume charge (\$/1,000 gallons)</i>	\$ 1.86	\$ 1.93	\$ 2.00	\$ 2.06	\$ 2.13	\$ 2.20

How is my utility bill calculated?

Here is an *example* of a typical single-family residential bill with a water consumption of 5,000 gallons.

WATER:		SEWER:	
Base Rate:	\$46.72 (includes 1,000 gallons)	Base Rate:	\$37.10
Consumption Rate:	+13.08 (4 x \$3.27 per 1,000 gallons)	Sewer Reserve Fee:	<u>+ 3.00</u>
Water Reserve Fee:	<u>+ 3.00</u>	Sewer Subtotal:	\$40.10
Water Subtotal:	\$62.80		

Bill Total (using 5,000 gallons of water): \$102.99

Utility Bill Procedure

- Bills are processed and mailed during last week of the month
- Payment is due by the 15th
- Late fees are processed at 8:00 am on the morning of the 21st for accounts that have a balance due
- On the 16th of the month a 48-hour Shut Off door tag is issued for a balance 45 days past due; a delinquency notice fee is charged at that time
- Once disconnected, a reconnect fee plus the account balance must be paid to have service restored
- If an NSF notice is received, payment by check will no longer be accepted for a period of 6 months

Water and Sewer Fees – per Council Resolution 552-22

- New account fee \$50.00
- Late Fee \$ 5.00
- Delinquency Notice (Red-Tag) Fee \$20.00
- Disconnection/Reconnection Fee \$35.00
- After hours disconnect/reconnect fee \$75.00
- Transfer account to landlord \$20.00
- Return Check Fee \$40.00

Miscellaneous Utility Information

All water meters in Donald are equipped with backflow devices which are tested yearly by an outside agency. The cost of the backflow testing is paid for through the collection of water bills.

All properties in Donald are equipped with a septic tank. A control box with an alarm is located on your property. If the alarm sounds, call the Public Works Emergency pager; this number is available 24 hours a day, 7 days a week.